

Available Locations

To find a location where service is available, look for the sticker.

Scan the QR code to proceed.



■ Terms of Use (as of March 2026)

- iOS/iPad version: iOS/iPadOS14 or later. (Note that the exception is iOS12, which is also compatible).
 - Android version: Android 10 or later (devices with versions up to Android 10 must be compatible with Passpoint).
 - Other terms: Users must be able to access the Internet when registering (User Registration).
- ※ Communication fees (data fees) accrued when accessing the Setup site, downloading the Setup file, etc., are the responsibility of the user.

■ Please note the following :

- This service is operated by Wire and Wireless Co., Ltd. (referred to below as Wi2).
- This service is provided on a "best effort" basis. Internet speed and quality are not guaranteed.
- This service may block sites considered inappropriate for minors by Wi2 or OpenRoaming providers.
- Wi2 does not provide equipment or software support for use of this service. Inquire with individual manufacturers for details.
- Wi2 is not liable for any user damages or third-party conflicts resulting from using the service.
- The Service may be unavailable at times due to maintenance or other reasons.

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Inquiries

Direct inquiries as follows:

Wi2 Customer Center

(Wire and Wireless Co., Ltd.)

Setup site URL

<https://wi-fi.metro.tokyo.lg.jp>

Tel.



<Contact during the hours of 8:30-19:00>

Available daily year round (Japanese/English)

0120-839-440

No telephone charges apply.

- Calling available within Japan via cell phone or landline.

リサイクル適性(A)
この印刷物は、印刷用の紙へリサイクルできます。

Safe, free-of-charge public Wi-Fi available in Tokyo

English / 英語



東京都

TOKYO METROPOLITAN GOVERNMENT

For first-time users

Easy Setup Guide



SSID

TOKYO FREE Wi-Fi

Free of charge!

No limit on number of times accessed!

TOKYO FREE Wi-Fi

Three key points on how to connect



Connect Safely

High-security encryption ensures safe connections!



Connect Automatically

Once registration and setup are complete, the service automatically connects subsequently.



Connect Globally

Through the use of the international standard "OpenRoaming", users can connect not only in Tokyo but also worldwide.

TokyoTokyo

STEP
1

First, proceed to the Setup site.

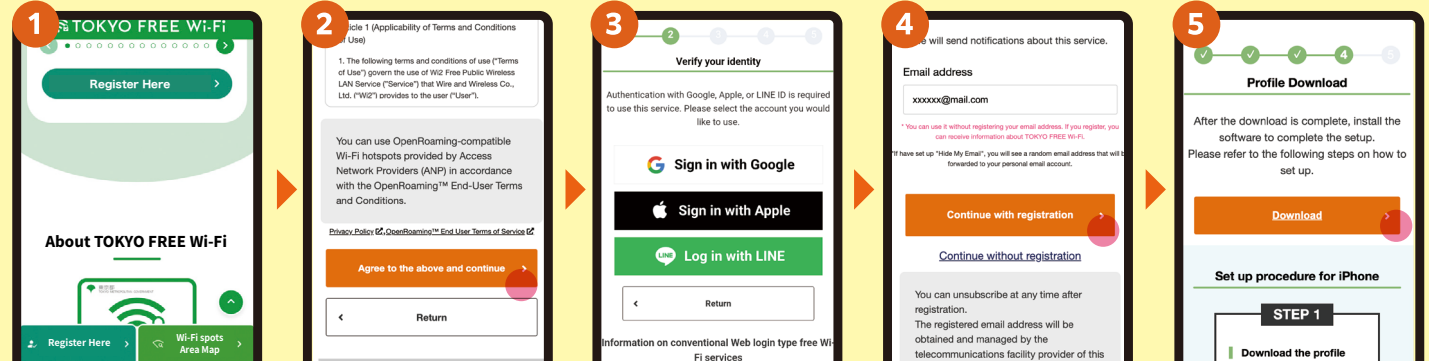


<https://wi-fi.metro.tokyo.lg.jp>

Where no Internet is available, connect with SSID START_TOKYO_Wi-Fi where you find the Wi-Fi sticker. You will be automatically connected to the Setup site.

STEP
2

From the Setup site, download the Setup file (profile), which is required for Wi-Fi setup.



Click "Register Here" to Begin Setup.

Read "Free Wi-Fi User Agreement" and tap "Agree."

Login with your Google account, Apple ID, or LINE ID.

Enter your e-mail address and tap "Register, Next."

※Registering an e-mail address is optional.

Tap "Set up."

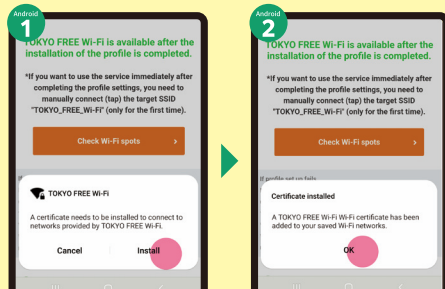
※Visuals shown are the iOS screen.

STEP
3

Install downloaded profile on your smartphone.

※Note that the screen display/wording may differ depending on the OS version.

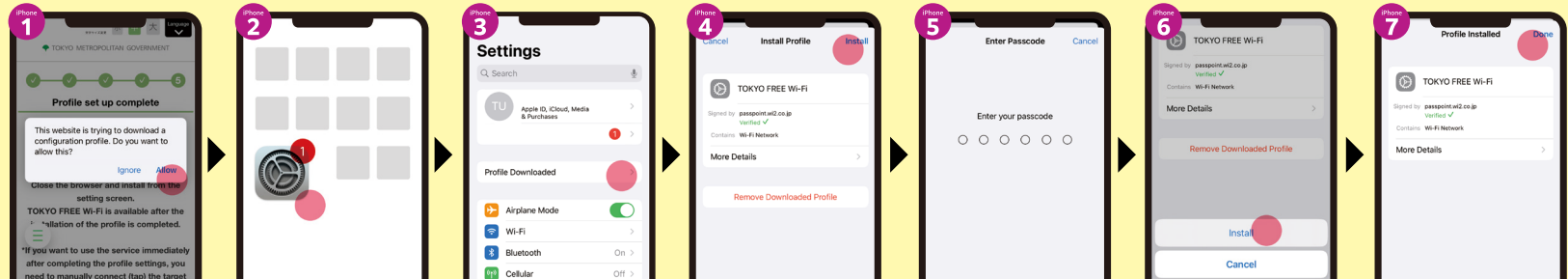
• Android Setup



Tap "Install."

Tap "OK."

• iOS (iPhone) Setup



Tap "Allow."

Return to Home screen and open Settings.

Tap "Downloaded profile."

Tap "Install."

Enter passcode.

Tap "Install."

Tap "Finish."